



## Dependable Credit Corp | Privacy Policy

We value your privacy. This policy describes how we handle personal information. You can review our policy the first time we do business with you and every year you are a Dependable Credit Corp. customer.

### Our Privacy Principles

- ☞ We do not sell customer information.
- ☞ We do not allow those who are doing business on our behalf to use our customer information for their own marketing purposes.
- ☞ We contractually require any person or organization providing products or services on our behalf to protect Dependable Credit Corp. customer information.
- ☞ We do not share customer information with anyone unless:
  - ☞ You expressly authorize it; or
  - ☞ It is permitted or required by law; or
  - ☞ We afford our prospective and former customers the same protections as existing customers with respect to the use of personal information.

### We Protect Customer Information

We maintain physical, electronic, and procedural safeguards to guard nonpublic personal information and to comply with federal and state laws. In addition, we regularly review our policies and practices, monitor our computer networks, and test the strength of our security.

### Information We Collect

Types of information we collect and how we gather it may include:

- ☞ From your applications and other forms related to our products and through your conversations with Dependable Credit Corp.'s representatives, including our agents
- ☞ When you visit [www.dependablecredit.com](http://www.dependablecredit.com), our mobile sites and applications, our social media sites and applications, and your interactions with our online advertisements
- ☞ From your transactions or experiences with us, such as payments
- ☞ From non-Dependable Credit Corp parties, including consumer reporting agencies that provide us with driving records, claim histories, and credit information

### How We Use Information About You

We use customer information, sometimes including consumer report information, to:

- ☞ Rate your account/s
- ☞ Process any request/s you have
- ☞ Ensure proper billing
- ☞ Service your account/s
- ☞ Enhance your customer experience with Dependable Credit Corp.

### How We Share Information

We share information with consumer reporting agencies and with other entities as needed to handle your account and to protect against fraud and unauthorized transactions. For example, we might share name, address, and account information with an auto body shop to speed up repairs on auto damage claims.

### Information for Internet, Mobile, and Social Media Users

Dependable Credit Corp may use common tracking technologies like browser cookies, analytical tools, or other technologies to customize our websites, mobile applications, and social media interactions to enhance your overall customer experience. Our mobile and social media applications may also collect non-personally identifiable demographic information (such as age, sex, and city/state location) about the users of each application. If you click on a link to a third party site, you will be taken to websites we do not control. This policy does not apply to the privacy practices of that website. Read the privacy policy of other websites carefully. We are not responsible for these third party sites.

### Other Important Information

If a material change is made to this Notice, a revised version of the Notice of Privacy Policy will be made available to you.

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